

OPERR® PLATFORM FEATURE LIST

- ✓ 1. INSTANT CASH CALL PANEL
- ✓ 2. INTEGRATION WITH NEMT BROKER API
- ✓ 3. PRE-SCHEDULING FOR BATCHED TRIPS
- ✓ 4. OBTAIN TRIPS FROM JOB POOL
- ✓ 5. DRAG & DROP TRIP ASSIGNMENT
- ✓ 6. FLIGHT CHECK
- ✓ 7. REAL-TIME MAP FOR TRACKING DRIVERS
- ✓ 8. DRIVER WORK ZONE CUSTOMIZATION
- ✓ 9. WORK SHIFT SCHEDULE CALENDAR
- ✓ 10. DRIVERS' / CUSTOMERS' FAVORITES LIST
- ✓ 11. DRIVERS' / CUSTOMERS' PREFERRED LIST
- ✓ 12. DRIVERS' / CUSTOMERS' BLOCK LIST
- ✓ 13. WEB-BASED APP WITHOUT HARDWARE
- ✓ 14. GROUP ACCOUNTS MANAGEMENT
- ✓ 15. SUPPORTS MULTIPLE LANGUAGES
- ✓ 16. CHAT FUNCTION
- ✓ 17. LOST AND FOUND
- ✓ 18. AUTO-UPDATES CUSTOMER PHONE NUMBERS
- ✓ 19. BILLING REPORTS
- ✓ 20. INSURANCE RENEWAL ALERTS
- ✓ 21. PAYMENT MANAGEMENT FOR DRIVERS
- ✓ 22. DRIVER APP
- ✓ 23. CUSTOMER APP
- ✓ 24. TRANSFERRING TRIPS BETWEEN DRIVERS
- ✓ 25. AUTO-DEACTIVATE NON-COMPLIANT D/V
- ✓ 26. TLC REPORT COMPLIANCE
- ✓ 27. DAILY ALERTS FOR BASE CHANGES

★ *CUSTOMIZABLE FEATURES BASED ON YOUR BUSINESS REQUIREMENTS*



OPERR®

Stay with your favorite!®



✓ **REDUCE COST** ✓ **MAXIMIZE EFFICIENCY** ✓ **INCREASE REVENUE**

OPERR TECHNOLOGIES, INC.
IS LICENSED BY NYC TLC

**CONTACT US TODAY TO
SCHEDULE AN OPERR® DEMO!**

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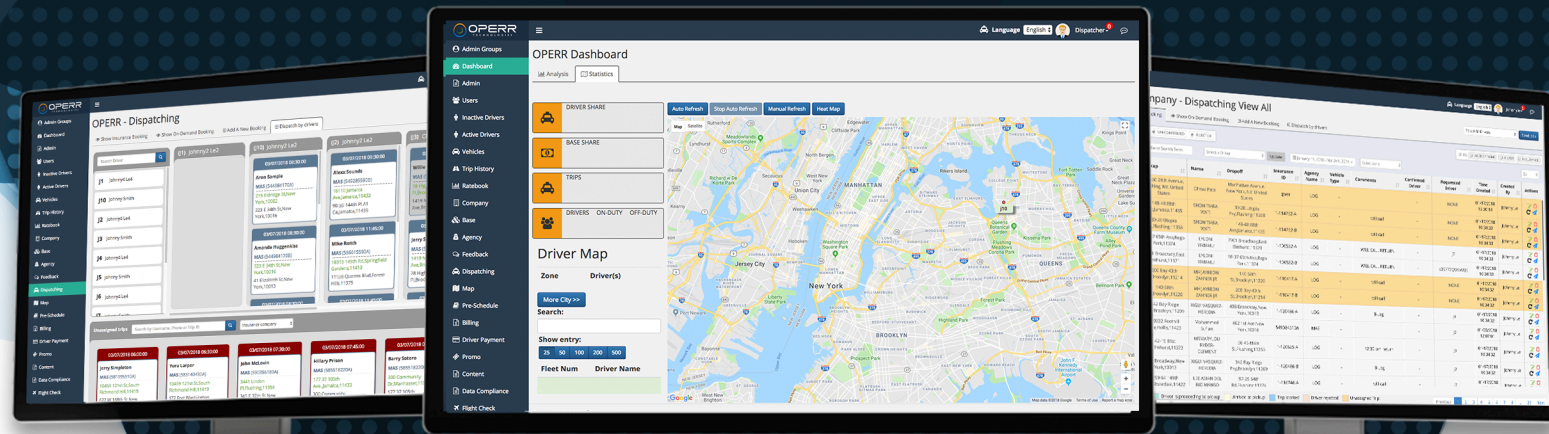
OPERR® PLATFORM

- ▶ **Dispatching System**
- ▶ **Pre-Scheduling Module**
- ▶ **Billing Module**
- ▶ **Legal Compliance**
- ▶ **Customer & Driver Apps**





OPERR Technologies, Inc. is the first and largest technology company approved by the NYC TLC as a Dispatch Service Provider (DSP License #ED0002). This license allows OPERR to accept and dispatch trip requests from customers via the OPERR apps.

OPERR is also a leading provider of technological solutions to the transportation industry. Our partnerships with bases licensed by the TLC, and alliances with Non-Emergency Medical Transportation (NEMT) brokers makes OPERR one of the best technological solutions for NEMT on the market.

Using state-of-the-art technologies and the latest automation techniques, we design OPERR to be an easy-to-use platform. Your base, drivers and customers can be up and running quickly with minimal training and downtime. The cloud-based platform does not require on-site hardware and can be accessed from anywhere in the world on most smart devices or desktop computers.



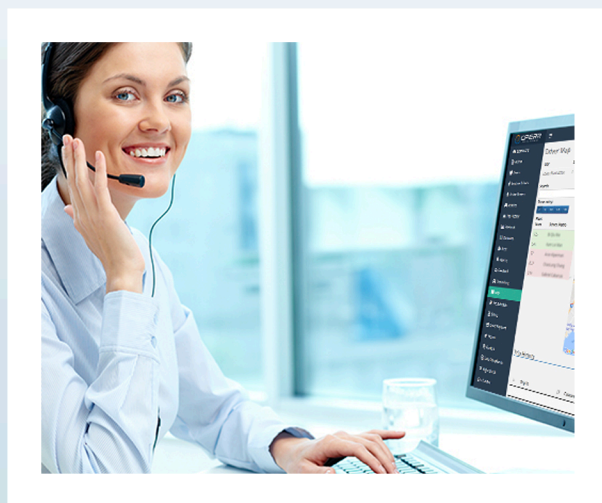
DISPATCHING SYSTEM

-  OPERR enables your business to quickly and easily view all drivers and trips to manage your fleet efficiently.
-  With OPERR, a dispatcher can quickly dispatch trips for "Cash-Call" business through the "Instant Booking" panel within seconds.
-  OPERR allows for unprecedented levels of customization. This ensures both drivers and customers have the best possible user experience.
-  OPERR can help your drivers avoid confusion and delays by providing the most updated flight arrival & departure information.

PRE-SCHEDULING MODULE

The patent-pending OPERR Pre-Scheduling module enables one dispatcher to easily process and assign thousands of trips to hundreds of drivers within minutes.

OPERR can also help reduce the workload on your operations by automatically pre-scheduling trip bookings and can help decrease the overall cost of having live on-site dispatchers and telephone operators.



BILLING MODULE

Do you know how many trips you haven't been paid for or have lost money due to underpayment by NEMT Brokers? OPERR's Automated Billing module utilizes advanced technology to substantially reduce the loss from costly errors incurred during the billing process. The OPERR Billing module also reduces staff workload, and helps increase their accuracy by automatically compiling billing documents, records and trip history.

LEGAL COMPLIANCE

The OPERR Legal Compliance module provides legal compliance for bases to avoid penalties and fines for improper or illegal dispatch. OPERR sends out alerts with important updated information related to your base, including but not limited to:

- ▶ Active or Inactive Drivers and Vehicles
- ▶ Driver and/or Vehicle Base Changes
- ▶ Changes to Drivers' Licenses
- ▶ Vehicle Registration and Insurance Expirations
- ▶ TLC Monthly Report

CUSTOMER & DRIVER APPS

The OPERR apps are user-friendly with features designed to increase driver efficiency, performance, customer retention and profitability.

Driver and customer relationship management allows both parties to indicate their "Favorites List" for those who they would prefer driving or riding with.

Your base and affiliated drivers will generate additional revenue when customers book trips through the OPERR app by splitting with OPERR a substantial portion of the fares from each of the completed trips.

